

Important information about the Breast Pilot Service for Breast Lumps and Symptoms

You have contacted the Wessex Breast Pilot Service because you have either a breast lump or breast symptoms.

The service team will discuss your symptoms with you and arrange next steps.

- The service is made up of a team of nurses and administrators. You will access the service by video call or telephone. We can help you use a video call and can arrange for any support that you may need to use this service.
- This pilot service is available for people over 30 years of age with either a lump, pain or symptoms in the breast area. It is open to all women, including transgender women, transgender men, and assigned female at birth non-binary women.
- This is a pilot service and open only to patients registered at the following practices: Stockbridge Surgery; The Watercross Medical Group; Gratton Surgery; Alresford Surgery; West Meon Surgery; Two Rivers Surgery and Camrose, Gillies and Hackwood Medical Partnership.
- You can call the service **Monday to Friday 09:00 - 16:00** on **0300 123 0769** to discuss your breast lump or symptoms, such as breast pain.
- You will then be contacted by a nurse at the agreed time, who will talk to you about your symptoms and discuss your medical history.
- You will not be physically examined during your video or telephone call.
- Your nurse may need to access information from your GP and hospital as part of your care to ensure they are aware of anything important.
- Your nurse will work out what the possible next steps are for you. This may be discussed at your initial appointment or they may need to look at more information and arrange a time to call you back.
- You will agree with your nurse what the next steps are for you and they will write to you confirming your agreed plan.

Use this space to write down any useful information (e.g. any questions you think of before your phone call or information given during your call)

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A member of the team will answer your call and ask a few questions and pass this information to our nursing team. They will agree an appointment time with you and you can decide whether telephone or video call is best for you.

For a translation of this document or to request information in an accessible format, please email WessexRDS.admin@nhs.net or call **0300 123 0769**