

Emergency Pharmacies

If the surgery is closed and you have an urgent medication need you can contact 111 or visit a local pharmacy.

The following local pharmacies are open at the weekends:

Boots the Chemist, Chantry Centre:

Saturdays 8.30am-5.30pm

Sundays 10.00am-4.00pm

Superdrug, High St, Andover:

Saturdays 8.30am—5.30pm

Sundays 10.00am-4.00pm

Please check that open hours are still correct before visiting.

Further details of Pharmacy late opening and weekends are displayed at the Surgery.



Feedback

We welcome your comments regarding the dispensary. If you have any suggestions to improve the service or issues you would like to raise, please speak to either Patricia Chin, Dispensary Lead or Ann Spooner, Practice Manager.



Stockbridge Surgery

New Street
Stockbridge
SO20 6HG

Contact Details

Stockbridge : 01264 810524

Broughton : 01794 301210

Call Stockbridge and press 2 to speak to dispensary. The Dispensary team are available between 9-10am and 2-3pm, Monday-Friday.

Email: hiowicb-hsi.stockbridge-dispensary@nhs.net



Dispensary Information Leaflet



Stockbridge Surgery



Broughton Surgery

Stockbridgesurgery.co.uk

Our Dispensing Service

The Stockbridge Surgery dispensary is available for use by our patients living more than a mile (1.6 km) as the crow flies, from the nearest pharmacy. We are not permitted to dispense medication for patients living within 1 mile of a pharmacy.

Please do support our dispensary if you can as it is vital in keeping our GP surgery afloat financially.

The dispensary opening hours are:

Monday – Friday	8.30am-12.45pm 1.45pm-6.30pm
Saturday	9.00am-12.00pm

Controlled drugs can **only** be collected from Stockbridge between 9.00am-12.45pm and 1.45-5.00pm Monday-Friday.

The dispensary is managed by Patricia Chin. She has a dedicated team of dispensers who run an efficient, well organised service.

In order to ensure patient safety and minimise waste a 28 day supply of medication is prescribed.

We pride ourselves in holding a large stock of medicines; we can usually provide you with medication to treat acute illnesses before you leave the surgery. On rare occasions we may have to obtain them from our suppliers; usually within 24 hours.

Ordering medication

Please allow up to 5 working days (Monday-Friday, excluding weekends and bank holidays) from requesting your repeat medication before collecting it. If you provide your mobile number we will text you when your medication is ready.

There are 3 ways to order medication:

1 **NHS App / Online**

You can order medication easily and quickly by downloading the NHS App.



You can also order online by using Patient Access. Further information is on our website:

www.stockbridgesurgery.co.uk

Requests can also be made by emailing dispensary—see details overleaf.

2 **In person**

Use the repeat medication form enclosed with medicines. Simply tick the required items and leave the form at your usual drop off point i.e. one of our surgeries or at the appropriate village post office / shop.

3 **Post**

Mail the repeat form or a clearly written request to Stockbridge Surgery.

Collection & Delivery

Patients can arrange to collect medication from our Broughton site. Broughton site is open:

Monday-Friday	8.30am-12.45pm 1.45pm-5.30pm
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For housebound patients we provide a collection and delivery service—please contact the dispensary if interested.

Three times a week we deliver to the post-offices at Chilbolton, King's Somborne, and Over Wallop and once a week to local shops in Lockerly and the West Tytherley areas.

Controlled medication and fridge items cannot be sent to local shops.

We pick up all repeat medication requests as they all need to be processed by us. For our dispensing patients we will deliver your medication back to the appropriate village post office, usually within three working days.

Non dispensing patients should nominate a local pharmacy and your prescription will be ready to collect directly from them without the need to visit the surgery.