

## Stockbridge Practice News - December 2024

Wishing all our patients a very Merry Christmas and a Happy New Year.



### Opening Times

Both surgeries are open our usual hours every day except for Christmas Day, Boxing Day and New Year's Day. There is no need to order medication early unless you will be on holiday when you are due to collect your medication. If this is the case, please provide us with the dates you are away. Please give us with one week's notice for all repeat medication requests. If we receive your request after 3pm it won't be processed until the following working day.

### Adjustments Flag

If you or someone you care for has a physical or mental impairment that has a substantial and long-term adverse effect on their ability to do normal daily activities, we have a responsibility to ensure they can access healthcare.

Examples of adjustments which might help with accessing healthcare are:

- Requiring good access for wheelchair users.
- Providing easy read appointment letters.
- Having a carer accompany you and /or communicate on your behalf.
- Communication by text or email instead of by telephone.

Please let us know if there is an adjustment which could help you. With your permission we can also make this information available to other staff within the NHS. More information is available [by clicking here](#).

### RSV vaccination

We are actively inviting patients aged 75-80 years old for their RSV vaccination. We are starting with the oldest patients who are only eligible.