

Stockbridge Practice News – May 2025



Target Training Day – 8 May

Both surgeries are closed from 12.45pm for the whole of the afternoon. This has been arranged by our local commissioners for all North and Mid Hampshire practices. If you have an urgent health need, please call 111.

Friends and Family

Our contract with the Government requires us to seek feedback from patients using set questions. This is called the 'Friends and Family questionnaire'. We send an automated text to patients following an appointment. Any feedback you include is anonymous unless you choose to add your name. We share the feedback with the surgery team and with our Patient Participation Group.

The text system is the same one we use to send appointment reminders. We are unable to remove you from receiving the questionnaire unless we also remove you from receiving appointment reminders by text. Please just delete the questionnaire if you don't want to complete it.

Letters

Letters we receive regarding patients will be uploaded to your record and therefore to the NHS App. Please allow two weeks for NHS letters to appear on your record and six weeks for private letters.

If the letter contains a medication request or change the letter will be sent to your usual GP for them to prescribe. Please allow two weeks for this to happen.

Patient Participation Group

Our Patient Participation Group meets four times a year. Please see our website stockbridgesurgery.co.uk for more information. You can type 'patient participation' in the search box at the top to find the relevant information, including how to join.