Stockbridge Practice News – November 2026

Just a reminder that Stockbridge and Broughton Surgeries will be closed on Friday 25th December, Monday 28th December and Friday 1st January.

Stockbridge will also be closed on Saturday 26th December.



Dispensary

We are sorry that currently dispensing your medication is taking longer than we would like. We are experiencing shortages of common medications, for example Ramipril and Bisoprosol. We have recruited new dispensers for our team who are being trained and we expect to be able to dispense quicker in the New Year.

As a reminder, we require 5 working days to dispense your medication. A working day is Monday-Friday excluding bank holidays. We do not look at online medication requests at the weekend. The safest and most reliable way to request your medication is via the NHS App. When your medication is recorded as approved this means the prescription has been authorised but the medication still needs to be ordered and dispensed.

Every year we are overwhelmed with early requests for medication over the Christmas period. If you are due to run out of your medication between 24 December and 4 January, please allow 7 working days for your medication to be ready.

Feedback

We welcome feedback from patients. You can give feedback in person, by writing to us or using the suggestions form on our website: Suggestion Form - Stockbridge Practice (stockbridgesurgery.co.uk)

Please note that if you provide feedback via the friends and family feedback questionnaire sent after an appointment, this feedback is anonymous unless you choose to give your name.